

Job Title: Supervisor

Hours: Part Time or Full Time

Various hours are available which include evenings and weekends.

Store Location:

We are looking for a competent supervisor to supervise the team as you make desserts and serve customers, enhancing the quality of our customer service. You will work in close collaboration with colleagues and follow established health and safety standards. The goal is to provide all customers with a memorable Sprinkles Gelato experience.

Responsibilities

- Take/serve orders and answer questions or make recommendations for other products
- Present menus and help customers select food/beverages
- Collaborate with other team members
- Make a range of desserts
- Serve gelato to customers
- Deal with complaints or problems with a positive attitude

Requirements

Applicants must:

- Be able to work at a fast pace
- Be willing and able to learn
- Have a proactive attitude
- Excellent people skills
- Understand customer service
- Be able to work alone and within a team
- Problem solving skills
- Attention to cleanliness and safety